

## No Show/Late Cancellation Policy

This policy has been established to help us serve you better.

It is necessary for us to make appointments in order to see our patients as efficiently as possible. No-shows and late-cancellations cause problems that impact our practice. When an appointment is made and not kept, it takes an available time slot away from another patient. No-shows and late-cancellations delay the delivery of health care to other patients, some who are quite ill.

A "no-show" is missing a scheduled appointment.

A "late cancellation" is cancelling on the same day as an appointment.

We understand that situations such as medical emergencies occasionally arise when an appointment cannot be kept and adequate notice is not possible. These situations will be considered on a case by case basis.

After a patient has 3 no-shows and/or late-cancellations, that patient will receive care on a walk-in basis only.

Name of Patient	Date of Birth
Signature	 Date